

NACC Program

Architectural Glass & Metal Contractor Code of Ethics

The NACC Program is formed on the basis that a strong Code of Ethics must be integral to the operation of the business unit and management system. Certified Architectural Glass & Metal Contractors that have strong core values and ethical business practices deliver excellent service and a higher quality end product. As a means of capturing the spirit and intent of the NACC Program the following Code of Ethics is established as a guide to professional practices by each Certified Architectural Glass & Metal Contractor. All contractors will be required to establish and sign a policy or statement of agreement to strive to adhere to the code of ethics and elements shall be included in the program evaluation process.

1 Integrity

- The Certified Architectural Glass & Metal Contractor shall maintain high standards of professionalism, honor, and dignity and applies these principles to every project.
- The Certified Architectural Glass & Metal Contractor shall make realistic commitments and follows through on commitments and specified warranties in a prompt and responsive manner.

2 Pursuit of Excellence

- The Certified Architectural Glass & Metal Contractor shall pursue continued development of professional knowledge and skills through continued education and constantly identifying the best technologies and practices for the profession.
- The Certified Architectural Glass & Metal Contractor shall promote the continued development of skills and education of their workforce to foster growth of capabilities and performance, resulting in a better end product.

3 Quality

- The Certified Architectural Glass & Metal Contractor shall pay close attention to detail and ensures the use of materials and processes that meet contract specifications.
- The Certified Architectural Glass & Metal Contractor shall maintain a quality management system that strives to deliver a product right the first time to reduce issues after the job is completed.

4 Representation of Abilities and Qualifications

- The Certified Architectural Glass & Metal Contractor shall responsibly bid and only accept jobs within the professional experience, technical competency and financial reach of their organization.
- The certified contractor exercises care by making realistic commitments to bids and projects that are within the reasonable financial resources and surety performance levels of their organization.

5 Environmental Consciousness

- The Certified Architectural Glass & Metal Contractor shall responsibly handle each project, from building practices to disposal and recycling of materials in a method that minimizes impact on the environment.
- The Certified Architectural Glass & Metal Contractor shall be committed to full compliance with all federal, state, and local environmental laws and environmental standards.

6 Elevating Industry Standards and Pride In The Profession

- The Certified Architectural Glass & Metal Contractor voluntarily elects to participate in the NACC Program as a means of pride and excellence for their business.
- The Certified Architectural Glass & Metal Contractor shall not accept complacency and strives continually to drive their business to a higher standard.

7 Accountability

- The Certified Architectural Glass & Metal Contractor shall accept responsibility for their actions and actions of the workers under their responsibility.
- As a community, the group of all NACC certified contractors shall hold each other accountable through compliance with the program. This leads to a better end result for all stakeholders.

Our company _____
agrees to follow the NACC Program Code of ethics.

Name

Signature

Title

Date