



BENEFITS FOR INSURERS

RECOGNIZED EXCELLENCE IN RISK MANAGEMENT

BETTER CONSTRUCTION. BETTER BUILDINGS.

CERTIFIED EXCELLENCE IN ARCHITECTURAL GLASS & METAL

**MITIGATING RISK.
ENHANCING WORKER SAFETY.
MINIMIZING CLAIMS.
ENSURING PERFORMANCE AND QUALITY.**

QUALITY GLAZING CONTRACTORS. DOCUMENTED & VERIFIED.

**NACC is driving leadership in the glass and glazing industry,
which supports higher quality installations with less risk.**

**Better building envelopes. Less chance of leaks.
Fewer headaches for construction managers.**

Certified Glazing Contractors Demonstrate Quality & Service:

-  **Adherence to installation systems & procedures**
-  **Verification of installed glass & glazing systems**
-  **A fully implemented Quality Management System (QMS)**

A Documented System and Processes Ensure Quality:

-  **Quality Manual**
-  **Annual Internal Reviews**
-  **Operational Procedures**
-  **Equipment Maintenance & Accuracy Reporting**
-  **Record Retention Policy**
-  **QMS Document Control**
-  **Corrective & Preventive Actions**
-  **Procedures for Handling Customer Feedback**

NACC MEANS QUALITY.

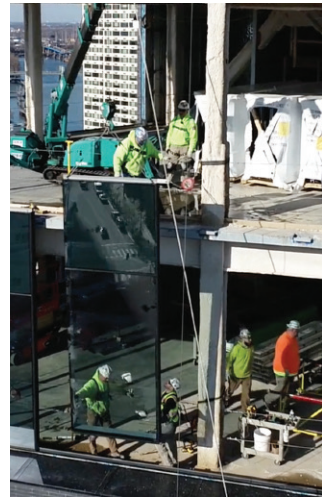
"Since there is no licensing for glazing contractors, we believe this is a great alternative. This certification is what will set us all apart from the companies that cut corners, are not properly trained, and do not have the proper insurance needed to protect the contractors and owners."

– Denise Baker, President, Spring Glass & Mirror | Conroe, TX
NACC Certified since 2020

What is the NACC Program?

North America's ONLY credential for architectural glass and metal CONTRACTORS

North American Contractor Certification (NACC) is an ANAB-accredited, third-party credential that offers proof that a glazing contractor has processes and procedures in place to consistently meet high standards. NACC reduces the risk of poor building performance by minimizing errors, improving documentation, and establishing standards for business and glazing. NACC means improved job site safety, minimized subcontractor defaults, and fewer post-construction deficiencies.



How does NACC Minimize Risk?

A Question of Quantity vs. Quality - and Peace of Mind for Owners, GCs, and CMs

In recent years, US construction insurance rates have spiked. Studies point to water infiltration and losses related to water damage as top builders' risks, with defects and failures caused by glazing contractors cited most. Risk begins with the question of quantity vs. quality. Hiring qualifications often include the following quantitative criteria:

- Experience defined by years in business: *But years don't necessarily equate to quality.*
- Successfully completed similar projects: *But who defines "successful"?*
- Record of successful performance: *But who validates performance?*
- Trained and approved by the manufacturer: *But manufacturers rarely train or approve.*

Nebulous, ill-defined, and subjective qualification specifications give poorly qualified contractors an advantage. Quantitative specs do not differentiate highly capable glazing contractors. NACC directly addresses these risks, benefiting not only glazing contractors but also general contractors and construction managers with whom construction responsibility ultimately rests. It provides qualitative performance metrics and peace of mind to owners that projects will be completed safely, efficiently, and with the highest quality commitment.

"Now that we've become certified, all of our policies are on paper and distributed to all employees. In terms of quality, safety, tardiness, drug or alcohol abuse, or sexual harassment, we are protected as an employer because everyone knows how to conduct him or herself in the job every day."

– Brian Albanese, Vice President, Forno Enterprises, Inc. | Trout Creek, NY

NACC Certified since 2018

"The applicability of a certification process to construction risk management-related functions is quite unique, especially in the construction trades. That this program followed well established models in construction further supports both the functionality of it and the unique adaptation of those established methods to the problem at hand." - IRMI Horizon Award Judge

Benefits for Building Performance

Better buildings with every certification

Professional installation of glass and glazing systems is crucial for today's building performance needs. Every stakeholder benefits from competency. NACC was developed by a cross-section of glaziers, glazing contractors, industry manufacturers and suppliers, architects, spec writers, consultants, and general contractors. The program holds ANAB/ANSI accreditation, ensuring fair and consistent administration. NACC is administered by an independent third-party organization and sponsored by the Architectural Glass and Metal Certification Council (AGMCC), a 501(c)3 not-for-profit, public benefit organization.

Proof Through Experience

Case Studies Show Value and Lessons Learned

NACC's portfolio of case studies provides specific examples of lessons learned and results achieved by certified contractors and industry partners. View the articles at <https://GlazingCertification.com/NACC/NACC-Resources/>

Award Winning

NACC earns top honor for risk management.

Construction stakeholders trust NACC for its risk protection and quality assurance. The International Risk Management Institute, Inc. (IRMI) agrees - and awarded NACC its Horizon Award for commitment to improving construction risk management.

QUESTIONS? Call, email, or visit us online to learn more:



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www.GlazingCertification.com